



*Dear Parent(s):*

Welcome to Positive Outlook, Inc. We are so pleased that you have chosen us for your child's speech therapy needs. Be assured that every effort will be made to insure that their experience is both a productive and a pleasant one. Our goal is to help your child achieve his/her fullest potential, while at the same time having fun. There are a few things that we will need to obtain from you before we actually begin therapy.

Enclosed you will find a "Patient Information Packet". Each sheet is very important, and therefore we ask that you read them carefully and complete them as accurately as possible. If there is a portion that does not apply, simply enter "NA". Please review the items listed below, and be sure that we have the items that apply in our office at your initial visit.

Therapy cannot begin unless we have all of the following on file:

- Patient Information sheet
- Medical Case History sheet
- **ORIGINAL RX** (required from physician if filing with Insurance or Medicaid). This is required to document medical necessity. It is independent of any additional requirements for a referral or authorization that your insurance might require.
- Copy of insurance card (front and back) ( if applicable)
- Copy of Medicaid card (if applicable)
- *Signed* Consent to treat form (attached)
- *Signed* Cancellation Policy (attached)
- IEP (school) or IFSP (Babies Can't Wait) if applicable

We will be happy to bill your insurance company for you; however, **you are responsible for contacting your insurance company prior to your first visit in order to determine your benefits for speech therapy.** Any unpaid balances become your responsibility.

**The attached *Insurance Billing Information* and *Privacy Policy* statement are for your records only and DO NOT need to be returned to us.**

Please contact us at (404) 381-4108 if you have any questions.

Sincerely,

Positive Outlook, Inc.



**Patient Information**

**Name:**

Male \_\_\_\_\_ Female \_\_\_\_\_ Date of Birth: \_\_\_\_\_

**Street Address**

City \_\_\_\_\_ Zip \_\_\_\_\_

Home phone \_\_\_\_\_ Cell phone \_\_\_\_\_

Parent/Guardian Name \_\_\_\_\_

Email \_\_\_\_\_

Work Ph. \_\_\_\_\_

**Referring Physician:**

\_\_\_\_\_

Clinic Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Clinic Address: \_\_\_\_\_

**Reason for Referral:**

**Diagnostic name & code (if known)**

\_\_\_\_\_

**Funding Information: Check those that apply and provide copy of insurance card.**

\_\_\_ Private Pay

\_\_\_ Medicaid ID:

\_\_\_ CMO:

\_\_\_ Insurance Company Name:

\_\_\_ HMO \_\_\_ POS \_\_\_ PPO \_\_\_ Other (specify) \_\_\_\_\_

**Insured's Name:**

**Insured's SSN and DOB:**

\_\_\_\_\_

**Member ID#: \_\_\_\_\_ Group#: \_\_\_\_\_**

**Pre Certification Required? Yes/ No (circle one)**



**POSITIVE OUTLOOK, INC.** SPEECH-LANGUAGE SERVICES  
696 Mt. Zion Road • Suite 3B • Jonesboro • GA 30236  
TEL 404-381-4108. • FAX 404-381-3043

### Patient Medical Information

Today's Date: \_\_\_\_\_

Patient Name: \_\_\_\_\_ Date of Birth \_\_\_\_\_

Parent/Guardian's Name(s): \_\_\_\_\_

Siblings Names and Ages: \_\_\_\_\_

Reasons for Referral: \_\_\_\_\_

#### Medical History

Please circle appropriate and complete all questions

##### *Prenatal/Neonatal History:*

With this pregnancy were there any complications? **Yes/No**

If Yes, please explain: \_\_\_\_\_

Was this pregnancy full-term? **Yes/No**

If no, gestational age: \_\_\_\_\_

Was labor induced? **Yes/No**

Was Baby delivered vaginally? **Yes/No**

Was baby in NICU? **Yes/No**

If Yes, please explain: \_\_\_\_\_

Did baby require NG tube, OG tube or G-tube? **Yes/No**

If Yes, please explain: \_\_\_\_\_

##### *Feeding History:*

Is there a history of problems with sucking, swallowing or feeding? **Yes/No**

If Yes, please explain: \_\_\_\_\_

Is there a history of reflux? **Yes/No**

Does your child drink from an open cup? **Yes/No**

Does your child drink from a covered cup? **Yes/No**

##### *History of Illnesses:*

History of ear infections? **Yes/No**

If Yes, is there a diagnosis of chronic Otitis Media (OM)? **Yes/No**

History of Seizures? **Yes/No**

Has your child had any special tests done (i.e. MRI scan)? **Yes/No** If Yes, please explain: \_\_\_\_\_



Has your child had a recent Hearing Test? **Yes/No**  
 If Yes, what was the date and result: (Please provide a copy)

Other relevant illnesses and dates:

---



---

*Hospitalizations:*

Hospital: Date: Reason:

---



---

*Current Medications:*

Name of Medication : Prescribing Reason:

---



---

*Speech-Language Development:*

Do you have concerns about speech/language development? **Yes/No**

If Yes, please explain:

---



---

*Does your child:*

- Understand YES / NO
- Babble/Coo YES / NO
- Imitate Words YES / NO
- Produce Words YES / NO
- Produce Sentences YES / NO
- Look in the Direction of Sounds YES / NO
- Follow Simple Commands YES / NO

**PLEASE CHECK ANY THAT APPLY TO YOUR CHILD :**

**ORAL MOTOR MILESTONE**

PLEASE INDICATE IF YOU CHILD HAS OR HAD PROBLEMS IN ANY OF THE FOLLOWING AREAS:

SUCKING \_\_\_\_\_ CHEWING \_\_\_\_\_ SWALLOWING \_\_\_\_\_

BREATHING \_\_\_\_\_

DOES YOUR CHILD CONTINUE TO HAVE PROBLEMS IN ANY OF THESE AREAS? IF SO PLEASE INDICATE:



**POSITIVE OUTLOOK, INC.** SPEECH-LANGUAGE SERVICES  
696 Mt. Zion Road • Suite 3B • Jonesboro • GA 30236  
TEL 404-381-4108 • FAX 404-381-3043

## SENSORY

DOES YOUR CHILD DISLIKE OR IS OVERLY SENSITIVE TO ANY OF THE FOLLOWING:

\_\_\_\_\_ GLUE \_\_\_\_\_ SAND \_\_\_\_\_ NAILS TRIMMING \_\_\_\_\_ WATER \_\_\_\_\_ GRASS  
\_\_\_\_\_ MEAT \_\_\_\_\_ SPINNING \_\_\_\_\_ TOOTH BRUSHING \_\_\_\_\_ HAIR CUT  
\_\_\_\_\_ CLIMBING  
\_\_\_\_\_ SWINGING \_\_\_\_\_ LOUD NOISES \_\_\_\_\_ CLOTHING TAGS

DOES YOUR CHILD SEEK OUT:

\_\_\_\_\_ ROCKING \_\_\_\_\_ TWIRLING \_\_\_\_\_ SPINNING \_\_\_\_\_ ROUGH HOUSE  
\_\_\_\_\_ JUMPING \_\_\_\_\_ TEXTURES \_\_\_\_\_ MOUTHING TOYS

DOES YOUR CHILD APPEAR:

\_\_\_\_\_ INSENSITIVE TO PAIN \_\_\_\_\_ DISTRACTED BY SOUND \_\_\_\_\_ AGGRESSIVE  
\_\_\_\_\_ CLUMSY \_\_\_\_\_ EASILY FUSTRATED  
\_\_\_\_\_ TO HAVE DIFFICULTY WITH PUZZLES / MANIPULATIVES

PLEASE ADD ANY ADDITIONAL COMMENTS REGARDING THE ABOVE SENSORY ITEMS THAT WERE CHECKED, IF NEEDED:

---

---

---

## School Therapy History:

Does your child attend school? **Yes/No**

If Yes, what school? \_\_\_\_\_

What kind of classroom? \_\_\_\_\_

Has /does your child receive other therapies? **Yes/No**

If Yes, please explain \_\_\_\_\_

Are there other concerns you have? **Yes/ No**

If Yes, please explain



**CONSENT FOR USE AND DISCLOSURE for PAYMENT & HEALTHCARE OPERATION  
RIGHT TO RESTRICT AND/OR REVOKE AUTHORIZATION**

Patient Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_

**Section A: Consent for Treatment, Payment and health Care Operations**

I hereby consent for the use or disclosure of my individually identifiable health information to carry out treatment, payment or health care operations. This includes assignment of benefits. In other words, please list the healthcare professionals (i.e. pediatricians, schools etc.) that you give our office authorization to send a copy of the paperwork to and/or discuss results of the evaluation on-going progress etc.

This consent is authorized for the following health care provider(s):

Name: \_\_\_\_\_ Address: \_\_\_\_\_

Name: \_\_\_\_\_ Address: \_\_\_\_\_

Name: \_\_\_\_\_ Address: \_\_\_\_\_

I understand that I have the right to review this office's Notice of Information Practices as displayed in the waiting room.

I have received a copy, and read the Notice of Information Practices posted in this office and understand its meaning.

I understand that I have the right to request that this provider restrict how protected health information is used or disclosed to carry out treatment, payment or healthcare operations. And that the provider is not required to requested restrictions.

I have the right to revoke the consent in writing except to the extent that the provider has taken action prior to the revocation. I understand that this authorization is voluntary.

\_\_\_\_\_  
Signature of patient or patient's representative Date

Printed name of patient's representative: \_\_\_\_\_

Relationship to Patient: \_\_\_\_\_



## **PAYMENT FOR SERVICES AND CANCELLATION POLICY**

### **Payment for Services Rendered:**

Our current prices are as follows:

### **PROCEDURE PRICE**

Evaluation \$150.00

Extended Evaluation \$200.00

Speech/Language Therapy \$62.50/30 minutes or 125.00/hr

Feeding/Oral Motor Therapy \$62.50/30 minutes or 125.00/hr

IEP Family Conference \$125.00/hour

We bill your insurance our current fees and accept their allowable amounts as payment only if we are their inner network provider. We do require payment for services rendered at the time of service. This means that any copays or co-insurance that you are responsible for will be collected at the time of your visit. If you have an annual deductible that has not been met yet, this too will be collected at the time of service. Our office will work with you and your family in every way possible to locate funding sources for therapy. We will help you determine if your particular plan includes speech benefits for your child. However, you need to be aware that we **CANNOT TAKE ANY RESPONSIBILITY** for the **DECISIONS** made by **YOUR INSURANCE COMPANY**.

**You are ultimately responsible for payment of therapy services rendered** should all other sources default.

### **Cancellations and No-shows:**

Your child's therapist will set up a standing appointment time. This time is set aside for **your** child. We understand that situations arise that will prevent you from keeping your child's appointment. In this case we ask that you notify your therapist at least four (4) hours prior to your appointment time.

There will be a charge of \$62.50 for any missed appointment **without prior notification**. You also risk losing your time slot and your therapist may consider giving your time to another child.

I have read and understand the above Payment for Services and Cancellation Policies:

---

Child's Name: \_\_\_\_\_

Parent's Signature: \_\_\_\_\_ Date: \_\_\_\_\_



## INSURANCE BILLING INFORMATION

Dear Parent(s):

We are honored that you have chosen our practice to help your child with their communication needs. In order for us to continue treating your child without stoppage in therapy and to encourage efficient billing and payment processes we request your assistance.

### CONTACT YOUR INSURANCE

Prior to your first appointment it is **imperative** that you contact your insurance company to determine your child's speech benefits. *Insurance coverage **DOES NOT** guarantee speech therapy benefits. Those benefits are plan-specific.*

A few tips to help you complete this process (always write down the name of your insurance rep.

### DIAGNOSIS

Your insurance company will request from you the "diagnosis" for your child. Your pediatrician should be the provider who supplies you with the diagnosis. Many **insurance companies will not reimburse "developmental" diagnoses such as "speech delay"**. Diagnoses that are "disorders" or "disturbances" tend to be covered more often. Speak with your pediatrician to determine the most appropriate diagnosis for your child's difficulties.

### TREATMENT CODES

Your insurance company may ask you what treatment/procedure codes will be billed by our therapists. The most common procedural codes that our therapists will use to bill are:  
92506 = Speech Evaluation and 92507 = Speech Therapy.

### BILLING

**Lawanda Sanders**

Email: [PositiveOutlookServices@gmail.com](mailto:PositiveOutlookServices@gmail.com)

Phone: 404-381-4108

We appreciate your assistance with these billing matters so that our office can make this process as efficient for you as possible.

Sincerely,

Positive Outlook, Inc.





## OUR MEMBER CONFIDENTIALITY STATEMENT

We protect the confidentiality of our members' personal financial and health information as requested by law and accreditation standards and our internal procedures. This Member Confidentiality Statement explains your rights, our legal duties and our privacy practices.

### Your Financial Information

In order to conduct health care activities, we collect and use several different types of financial information. This includes information that you provide directly to us on applications or other forms, such as your name, address, age and information about dependents. We accumulate information about your transactions with insurance companies such as eligibility, coverage and deductibles.

We use physical, electronic and procedural safeguards to protect your confidential information. We make it available only to our employees, affiliates or others who need it to service or maintain your account, to conduct insurance transactions and functions, or for other legally permitted or required purposes.

### Your Health Information

**THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.**

We collect, use and disclose information provided by and about you for health care operations or when we are otherwise permitted or required by law to do so.

### For Payment:

We may use and disclose information about you in managing your account and collecting payment for claims for medical care you receive through your plan. For example, we maintain information about your deductible payments and co-pays.

### For Health Care Operations:

We may use or disclose medical information about you for our operations. For example, we may use information about you to review the quality of care and services you receive. We may, in the case of some health plans, share limited health information when required by your health insurance company to determine if treatment is medically necessary. Insurance companies that receive this information are required by law to have safeguards in place to protect it from inappropriate uses.

**As Permitted or Required by Law:** Information about you may be used or disclosed to regulatory agencies, such as during audits, licensure or other proceedings; for administrative or judicial proceedings; to public health authorities; or to law enforcement officials, such as to comply with a court order or subpoena.

**Authorization:** Other uses and disclosures of protected health information will be made only with your written permission, unless otherwise permitted or required by law. You may revoke this authorization, at any time in writing. We will then stop using your information for that purpose. However, if we have already used your information based on your authorization, you cannot take back your agreement for those past situations.

Under regulations that will be in effect in April 2003, you will have additional rights over your health information. Under the new rules, you will have the right to:

- Send us written request to see or get a copy of information that we have about you, or amend your personal information that you believe is incomplete or inaccurate. If we did not create the information, we will refer you to the source, such as your physician.
- Request additional restrictions on uses and disclosures of your health information. We are not required to agree to these requests.
- Request that we communicate with you about medical matters using reasonable alternative means or at an alternative address, if communications to your home address could endanger you.
- Receive an accounting of our disclosures of your medical information, except when those disclosures are made for treatment, payment or health care operations, or the law otherwise restricts the accounting. We are not required to give you a list of disclosures made before April 14, 2003.

### Complaints

If you believe your privacy rights have been violated, you have the right to file a complaint with us, or with the federal government.

### Copies and Changes

You have the right to receive an additional copy of this notice at any time.

We reserve the right to revise this notice. A revised notice will be effective for information we already have about you as well as any information we may receive in the future. We are required by law to comply with whatever privacy notice is currently in effect. We will communicate any changes to our notice through direct mail and/or our website.

### Contact Information

If you want to exercise your rights under this notice or if you wish to communicate with us about privacy issues or to file a complaint with us, please contact Information and Privacy Security Officer at 404-381-4108.